

Grosvenor Place Report Level

Overall score
has increased

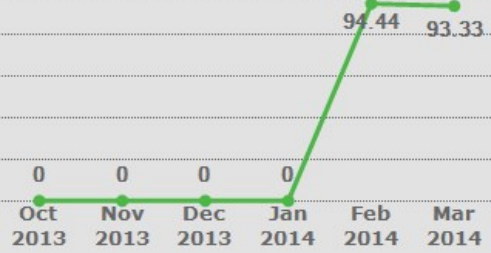


+93%

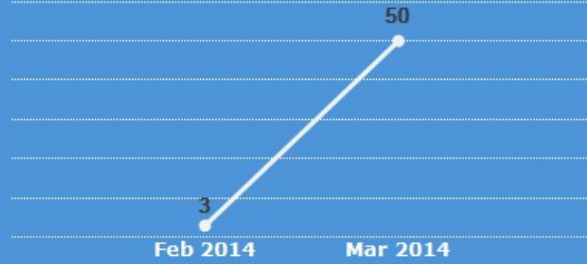
Current Period
01 Oct 2013 -
31 Mar 2014

Prior Period
01 Apr 2013
- 30 Sep 2013

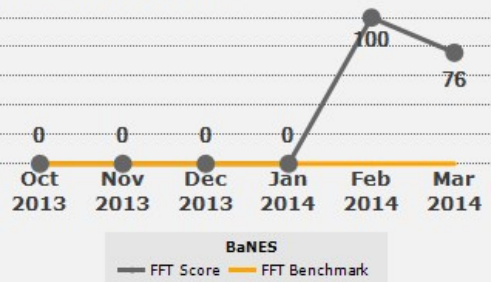
Overall Summary



Questionnaire Volumes



Friends & Family Test



Module Best/Worst

	Questionnaire	Best	Questionnaire	Worst	
Question	FFT Pathway	Treat me kindly	97.48	FFT Pathway	See me promptly 84.91
Section	FFT Pathway	How are we doing?	93.40	FFT Pathway	How are we doing? 93.40
Competency	FFT Pathway	howRwe	93.40	FFT Pathway	howRwe 93.40